



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

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Ref No. **AIACE/CENTRAL/2025 / 043**

Dated 9.7.2025

To
The Secretary,
Ministry of Coal & The Chairman CMPF Board of trustees
Government of India,
New Delhi.

Sub: Direction solicited to CMPFO for issuing appropriate correct Revised PPO for the purpose of starting Widow/widower pension at Bank level

Hon'ble Sir,

The Coal Mines Provident Fund Organization (CMPFO), under the aegis of Ministry of Coal, runs a pension scheme CMPS-1998 for retirees in coal sector of this country. It has a provision to allow pension to the widow/widower in case of his/her unfortunate demise.

Earlier, in the initial years, for starting/claiming pension, an employee used to submit application in SAHAJ form along with several required documents. This same form was also used by widow/widower for applying eligible pension to him/her. Naturally, it was a hurricane task for widow/widower to submit pension claim form.

Thankfully, CMPFO agreed to our long pending demand for Simplification of Widow/widower pension, and notified a Revised format of Pension Payment Order (RPPO) to those pensioners retiring from October, 2022 onwards. This RPPO is an instrument which enables starting of Widow/Widower at Bank Level on due intimation regarding the death of the beneficiary.

CMPFO also agreed to reissue RPPO to all pensioners who had retired prior to October, 2022.

The work of issuing Revised PPO to retirees who retired before Oct 2022 is going at very slow pace due to various reasons including shortage of manpower and corruption at CMPFO and lack of attitude to finish issuing of Revised PPO in a given time frame. Irony is that, most of the RPPOs issued contain typical errors and are incapable to serve the very purpose for which they are meant and continue to add unending miseries to the pensioners holding RPPO.

We have compiled a list of representations from our members which typically speaks of following 24 types of errors:

TYPES OF ERRORS IN REVISED PPOs

SN	ERROR DESCRIPTION	SN	ERROR DESCRIPTION	SN	ERROR DESCRIPTION
1	Joint Photo not affixed,	9	DOB of spouse is incorrect	17	Original not received
2	Joint Photo not attested	10	DOB of spouse missing	18	Overwriting
3	No stamp	11	DOB expired pensioner wrong	19	Pension amount overwritten
4	Address needing corrections	12	Date of Exit incorrect	20	Undated
5	Bank a/c not printed in proper place	13	Name incomplete	21	Wrong Address
6	Bank address wrong	14	Name of spouse not mentioned	22	Wrong Bank name
7	Bank IFSC code wrong	15	Name spelt wrong	23	Wrong PF a/c no
8	Date of pension start is incorrect	16	Details Not legible	24	Spouse Aadhar & PAN nos. wrong

We have written several unresponsive letters to CMPFO vide AIACE/CENTRAL/010 dated 24.1.2024, AIACE/CENTRAL/2024/014 dated 3.2.2024, AIACE/CENTRAL / 040 dated 6.5.2024, AIACE/CENTRAL/2024 / 045 dated 24.5.2024, AIACE/CENTRAL/051 dated 19.6.2024, AIACE/CENTRAL / 056 dated 12.7.2024 etc. for easing out the process for hassle free start of the pension to the spouses. All these letters have fallen in deaf ears and CMPFO employees continue to do injustice towards the job they are being paid for.

In view of the stated facts, we request you to kindly instruct/direct CMPFO for the needful which will prove to be beneficial to all pensioners and enhance the image of CMPFO, Ministry of Coal and coal companies.

With Regards,



P K SINGH RATHOR
Principal General Secretary